



# 2024-25 RULES AND POLICIES

1. **TUITION PAYMENTS:** Payments must be made for the complete 3-4 Month Sessions. (or the remaining portion when enrolling) For those that would like to, we do allow payment installations. Monthly payments must be made through a credit card authorization form completion OR post-dated monthly checks.
2. **MISSED CLASS POLICY -** We do not allow make-up classes. Tuition is paid for a spot in a class, on a day, at a specific time. If you miss a class, we cannot fill that empty spot with another student. All of our classes are full, thus we cannot allow make-up classes for any missed classes. Please try to make all of your scheduled classes. **NO REFUNDS ARE GIVEN FOR MISSED CLASSES.**
3. **STUDENTS BEHAVIOR -** If your student behaves in any manner that is disruptive to the class/lesson, disrespectful to staff or other students, or behaves in any unsafe manner, they will be sent to the seating area for (all or a portion) of their current class, and parents will be notified of this. If this happens a third time, the student will not be allowed to return to our facility. **NO REFUNDS WILL BE GIVEN FOR STUDENTS WHO ARE REMOVED FROM OUR FACILITY FOR BEHAVIOR ISSUES. PARENTS BE ADVISED!**
4. **WHAT TO WEAR:** Sandals, crocs, easy shoes to slip on/off at door cubbies. Flexible clothing (t-shirt/shorts, leotard, warmups, etc) Bare feet (socks allow slipping on most events) LONG HAIR MUST BE TIED BACK - NO JEWELRY (OF ANY KIND)
5. **WATER BOTTLES:** Students are welcome (not mandatory) to bring water bottles for water breaks. (We have filtered water on site to fill) We do not, and will not, have a water fountain (for health reasons) However, students are only allowed to drink from those water bottles, before class, after class, or during our water breaks.
6. **ENTRY INTO BUILDING -** is through the double glass doors in front of the building.
7. **PARKING FOR CLASSES -** a very limited amount of spots are usually available in the lot located at our building, **THUS,** we recommend street parking for ease. **PLEASE CROSS MAIN ST.** with caution as the traffic coming uphill is on a blind curve/incline. OR Pickup/dropoff in front of double doors.
8. **PARENTS CAN STAY IN THE STAIRWELL/LOBBY AREA** during class time and watch on the monitor. We no longer allow parents in the gym area (except those with very young students who might need their help) We have found that attention span in class is much better when parents/siblings are not present. The outdoor Pergola Deck seating area is for you to use as well.
9. These rules and policies are required for a safe and comfortable learning environment. For exceptions to any of the stated rules, please feel free to email Mr. Mike (ossninjagym@gmail.com) and discuss your situation.
10. **EMAIL - WE COMMUNICATE IMPORTANT INFORMATION THROUGH EMAIL.** Please make sure your registration form includes a good email that is checked with frequency, as we will use it for any gym closures, monthly emails, student information, etc...

THANKS FOR YOUR UNDERSTANDING OF THESE RULES AND ADHERENCE TO THEM.